



Maitre'D®

Software that serves you better

"With both campuses being on the same system, centralized reporting will help streamline operations, especially in the areas of inventory management, sales and cost analysis, and receivables."

- Pamela Syster, General Manager: Food Service Director

Conemaugh Memorial Medical Center is the flagship hospital of Conemaugh Health System, the largest health care provider in west central Pennsylvania, serving families across 11 counties through their network of hospitals, physician offices and Outpatient Centers. Maitre'D POS is installed to manage foodservice in cafeterias on both the Lee Campus and the Main Campus.

Pamela Syster, General Manager: Food Service Director, states: "The Center's primary objective for installing Maitre'D was to increase efficiency and speed of service for customers and employees. With Maitre'D running on kiosks in the cafeterias, we've seen a huge jump in the number of customers served per hour. In addition, with both campuses being on the same system, centralized reporting will help streamline operations, especially in the areas of inventory management, sales and cost analysis, and receivables."

Proven Reliability

Prior to the installation of Maitre'D on the Main Campus, Conemaugh was using a different POS system. Moreover, the Maitre'D system on Lee Campus was due for an upgrade. The Center's decision to switch the system on the Main Campus to Maitre'D and upgrade Maitre'D on Lee, was made based on the quality of support service provided by SCR, the local Maitre'D Reseller, and ease of use of the system, especially for the kiosks where customer and employees are on their own to order and pay.

The System

Conemaugh M.M.C. is currently using Maitre'D Accounts Receivable module, Electronic Funds Transfer, Gift Card Interface, Inventory, and Scale interface. Conemaugh is also using Maitre'D's Back Office application for centralized Reporting for operations on both campuses. Their system implementation, sales, training and support are all provided by SCR Systems in Pennsylvania, an authorized Maitre'D Reseller for the area.

Conemaugh Memorial Medical Center

